

Reel Easy Angling Charters



Terms and Conditions

1. Booking

A booking is taken and is provisional, held for 7 days until Reel Easy Charters receives a deposit of £100 for the whole boat (£25 for individuals) max 6 persons.

How to pay:

The remainder of the agreed quote is payable in **cash** on the day or by bank transfer no later than 1 day in advance of the booking. No credit/debit cards are accepted on the day. Cheques accepted by prior arrangement. Any extras must also be paid in cash on the day.

The customer must telephone the skipper on 07907 125121 the evening before to check weather conditions.

2. Cancellation by customer

The customer will be eligible for a deposit refund if they cancel more than 4 weeks prior to their booked date.

If the cancellation is less than 4 weeks before their booked date, the deposit **will not** be refunded.

If a whole boat charter is booked and the customer cancels **within 2 weeks** of the booking, the **full cost** of the charter is payable.

If the day is cut short by the customer during the trip and the boat has to be returned to the harbour at the customer's request, the **full** charter cost is payable.

3. Cancellation by Reel Easy Charters.

We reserve the right to cancel any trip due to adverse weather conditions, mechanical issues or unanticipated personal reasons. Should the trip be cancelled by Reel Easy Charters, you will be notified as early as possible. Please be aware weather forecasts can change very quickly, therefore you may not be notified until the evening before your trip. In the event of a cancellation by Reel Easy Charters, we'll reschedule your trip to the next suitable date, alternatively we can offer a full refund if the rescheduled date isn't suitable. No other compensation will be given.

Reel Easy Charters decision is final regarding the sea and weather conditions as safety is a priority and paramount to the vessel and its customers.

4. General

Any **medical** or **physical** conditions which may affect a customer must be reported at the time of booking. Any injury or sea sickness during a charter must be reported **immediately**.

Reel Easy Charters is not responsible for any loss or damage to personal items.

Reel Easy does not permit the taking of any illegal substances at any time during the trip and will not allow them to be brought aboard. Reel Easy Charters reserves the right to cancel the charter at any time of the day of the charter, if, upon arrival or during the charter, the skipper considers any person to be under the influence of drink, drugs, or other intoxicating substances, or behave in a way where they are a danger to themselves or others on board. Full payment for the day charter will be charged.

Reel Easy Charters has arranged Public Liability Insurance cover but customers are advised to ensure their own or household insurance covers them against all contingent risks. No responsibility will be accepted for any customer conduct or actions, or any items damaged or lost overboard.

The skipper's decision is final.